



American Culinary Federation
Greater Atlanta Chapter, Inc.
Southeast Regional Conference
Atlanta '04

July 9, 2004

Jody Oestreicher
Atlanta Hilton & Towers
255 Courtland Street, NE
Atlanta, GA 30303

Dear Jody,

I am sorry for the somewhat tardy thank you, but after poring over all the final conference documentation, it occurred to me that I hadn't thanked you appropriately yet. So I now offer my sincere gratitude for all that you did to make our conference the magnanimous success it was. Without your dedication to service, we would have struggled to make it happen so smoothly. I can truly say that the entire conference came off without a hitch. Seminars and workshops, registration, trade show, meals, and special events all were exceptional and we received rave reviews from attendees.

If the American Culinary Federation or I can ever be of assistance to you, please do not hesitate to contact me. On behalf of the conference committee and our entire membership, I thank you again.

Best regards,

Michael P. Bologna, CEC, CCE, AAC

ACF Southeastern Regional Conference Chair

7/19/04



3512 Grand Ave. • Texarkana, AR 71854

Education Center
(870) 772-3371
Fax: (870) 773-2602

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(870) 774-9111
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Fax: (870) 774-0236

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Fax: (870) 772-1867
(870) 774-2534
Fax: (870) 774-8525

Richard O. Graves, General Manager
Atlanta Hilton & Towers
255 Courtland Street, N.E.
Atlanta, GA 30303

Dear Mr. Groves,

I recently had a team of 15 staff members from the Texarkana Arkansas School District stay in your hotel during the 18th annual HSTW Staff Development Conference. Your staff went above and beyond the call of duty on a daily basis to meet our needs and just basically make sure we were content. The result is that we were much more than content; we felt like celebrities! We've stayed at other hotels in Atlanta, including the Marriott Marquis, but have never felt so at home and so cared for as we did during our stay July 3-10.

I want to specifically mention John Clayton, Captain-Host of Le Café. He treated us like family at every visit and the food is some of the best we had during our stay. We were welcomed like long-lost friends and even made to feel the buffet on Friday night had been prepared just for us!

Not one single member of your staff that any of us encountered was less than gracious; from the bell staff to housekeeping and all those in between, Southern hospitality is the order of the day at you're the Hilton and, if we are ever in need of accommodations again, you and your staff will be our hotel of choice in downtown Atlanta.

Thank you for providing such a wonderful home-away-from-home for us.

Sincerely,
Dr. Carol Ann Duke
Dr. Carol Ann Duke
Schools That Work Director

Preparing Lifelong Learners for a Changing World

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