



*Imagine a hotel company dedicated to delivering your success...*

*The Hilton desire to be the best only can be satisfied by making **you** the best. Building on our rich heritage in the meetings business, our goal is simple: lasting relationships through memorable performances. Trust and integrity are our commitments while concise understanding of objectives, anticipation, creative solutions and technology serve as our platform. Hilton endeavors to "Own the Group Market," and **you** earn the kudos that come from brilliant delivery!*

*RAPID! - Reservations Automated Processing  
Input and Delivery System*

*Imagine...*

*Flawless and expedited reservation processing straight from your rooming list into our system*

- Available at select Hilton properties\*
- Eliminates dual entry process
- Accurate and efficient reservations
- NO CHARGE - IT'S FREE



*G.R.I.P. - Group Reservations  
Identification Program*

*Imagine...*

*The ability to locate all attendees booked outside of the block at Hilton*

- Available at select Hilton properties\*
- Reduces exposure to attrition
- Ability to monitor booking pace
- NO CHARGE - IT'S FREE



*Personalized Online Group Page*

*Imagine...*

*A personalized web page for your attendees to book reservations directly online*

- Available at all Hilton Family properties
- Customize with your program
- Customize with your logo
- NO CHARGE - IT'S FREE



*Group Code Reservations*

*Imagine...*

*Your attendees making, changing or canceling reservations directly from their PC*

- Available at all Hilton Family properties
- Easy for the meeting professional
- Accurate and timely reservations
- NO CHARGE - IT'S FREE



*Post-Event Service Commitment*

*Imagine...*

*Timely billing and post-event reporting to help you make future business decisions*

- Available at select Hilton properties\*
- Event services approves accuracy before you receive invoice or report
- Master account delivered in 5 business days
- Post-event report delivered in 14 business days

*Our ability to achieve success depends on your success. And that is why Hilton is committed to be your best resource in meeting planning. As your partner, we commit to providing you with tools, resources and service standards that will help you be your best and complete your job in the most efficient manner possible. Hilton is committed to continue our development in technology and service standards to help you meet your goals.*

\*Available systemwide early 2006.