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**Year 2010**

## **HILTON WAIKOLOA VILLAGE GREEN EFFORTS**

### **THE POWER OF GOING GREEN**

As one of Hawaii's largest destination resorts, Hilton Waikoloa Village understands its responsibility to give back to the community and preserve the island's natural resources. Since 2005, the resort has consistently developed programs and created partnerships with local organizations to ensure the resort is an active participant in the fight to conserve energy and reduce waste on the Big Island.

### **RECOVERY PROGRAMS**

Through various recovery programs and agreements with Atlas Recycling and Arc of Hilo, Hilton Waikoloa Village has significantly reduced the amount of refuse it disposes of each day and has recycled several tons of aluminum, plastic and glass since the beginning of its efforts in April 2005.

#### **HI-5 BEVERAGE CONTAINER RECOVERY**

Each day at Hilton Waikoloa Village, beverage containers are retrieved from the resort's 1,240 guest rooms. The Hilton Waikoloa Village staff also collects containers from the bars and tables during banquet functions in the Convention Center. The hotel then delivers an average of 15 to 30 barrels of plastic, aluminum, glass and bi metal refuse to the Solid Waste Transfer Station in Pauko, HI every two weeks.

Since 2005, Hilton Waikoloa Village has recovered and recycled 727,157 beverage containers, including:

- More than 223,001 aluminum cans
- More than 252,388 glass bottles
- More than 234,552 plastic bottles
- More than 17,000 46 oz. cans

#### **NON HI-5 GLASS RECOVERY**

Five on-property restaurants collect non HI-5 recyclable glass, including wine and liquor bottles, daily. The resort diverts more than 40,000 lbs of non - HI-5 glass per year.

#### **CARDBOARD RECOVERY**

Also in 2005, Hilton Waikoloa Village invested in a bailing press for cardboard recovery. Hilton Waikoloa Village averages three to four 500 lb. bales of cardboard every week – 6,000 to 8,000 total lbs per month. In a busy year, the resort will recycle around 90,000 lbs of cardboard.

#### **FOOD WASTE RECOVERY**

Through the creation of a Food Waste program, Hilton Waikoloa Village provides a clean and reliable source of food for local pig farms and reduces the amount of wet waste that goes into its trash compactor. In three months, a total of 186,280 lbs. of food waste was diverted with this program.

## **CONSERVATION EFFORTS**

Hilton Waikoloa Village encourages and executes several practices in order to conserve energy and water while promoting waste reduction.

### **ENERGY CONSERVATION**

- Installing Variable Frequency Drives on high horsepower pump motors, cooling tower fans and ballroom pre-cooler air handling units
- Installing T-8 lamps in fluorescent light fixtures
- Installing Compact Fluorescent Lights in guest rooms, ballrooms and meeting facilities
- Replacing the 25-watt light bulbs in the Palace Tower chandeliers (a total of 476 light bulbs) with five-watt cold cathode fluorescent light bulbs. An annual energy savings of \$16,000 and 20 percent energy savings.
- In 2001, a total of 27,316,888 KWH were used at the resort. In 2005, the resort decreased its electricity usage by 15 percent to 24,766,400 KWH and in 2009 further reduced its electricity usage to 21,303,755 KWH.

### **WATER CONSERVATION**

- Installing low flow showerheads and ultra low flow toilets.
- Beginning a Linen Reuse Program – Note cards are placed in guest rooms noting that sheets and linens are changed every third day; guests can have linens changed earlier upon request.
- Replacing conventional washer, which used 4.8 gallons of water per pound of linen, with the Milnor Continuous Batch Washer that only uses one gallon of water per pound of linen.

### **INDIGENOUS BOTANICAL GARDENS AND WILDLIFE**

- Home to hundreds of indigenous Hawaiian plants and wildlife, helping preserve the local flora and fauna.
- Tours educate visitors on the importance of safeguarding native life.
- Teams of botanists and wildlife experts maintain the health of plants and animals on site, checking up on them weekly and providing nutrients needed to flourish on site.
- The Naupaka flower, found in the Waikoloa Beach Resort logo, is an ancient plant with a storied history of two lovers reunited and can be found planted throughout the hotel site.

## **DOLPHIN QUEST PROGRAMS**

Hilton Waikoloa Village Dolphin Quest is a silver level LEED certified facility and is also a certified Kuleana Green Business member. As a silver level LEED facility, Dolphin Quest is recognized as a location that implements strategies for better environmental and health performance.

LEED promotes a whole-building approach to sustainability by recognizing performance in five key areas of human and environmental health: sustainable site development, water savings, energy efficiency, materials selection and indoor environmental quality.

On top of facility sustainability, Dolphin Quest donates hundreds of encounters to local fundraisers and also offers free or significantly reduced cost programs for schools and other community organizations.

**TEAM MEMBER  
PARTICIPATION**

In order to engage all levels of resort staff, the Na Lima CARE Committee organizes annual environmental programs for the resort team.

**ADOPT-A-HIGHWAY**

- Hilton Waikoloa Village is responsible for a two-mile stretch of the Queen Ka'ahumanu Highway in which resort team members pick up waste along this designated stretch of highway twice a year.
- Dolphin Quest also cares for a two-mile stretch of the highway.

**LAGOON CLEAN UP**

- Hilton Waikoloa Village, Ocean Sports and Dolphin Quest team members annually clean up the four-acre ocean fed saltwater lagoon and surrounding beach area.

**ABOUT HILTON WAIKOLOA  
VILLAGE**

The award-winning Hilton Waikoloa Village is a 62-acre Pacific playground and alluring destination unto itself. The resort offers island hospitality with 1,240 beautifully appointed guest rooms and beautiful vistas of Waiulua Bay. Amenities include three fresh-water swimming pools; an ocean-fed snorkeling lagoon; waterfalls and waterways; locally inspired treatments at the Kohala Spa; Dolphin Quest educational center; nine dining outlets; a Museum Walkway; Camp Menehune children's program; Legends of the Pacific Luau; an 18-hole seaside putting course and expansive tennis complex. Hilton Waikoloa Village and Waikoloa Beach Resort are gateways to cultural immersion, engaging travelers in the area's rich history through such interactive cultural entertainment as hula and ukulele lessons and historic Petroglyph tours. Adventures within Waikoloa Beach Resort range from two championship golf courses to world-class shopping and activities at Queens' Marketplace and Kings' Shops. For more information or to book a stay, visit [www.hiltonwaikoloavillage.com](http://www.hiltonwaikoloavillage.com) or call 1-800-HILTONS.

**ABOUT HILTON HOTELS**

Hilton Hotels is the stylish, forward-thinking global leader of hospitality that welcomes guests in more countries than any other full-service hotel brand. The Hilton brand currently includes more than 530 hotels and resorts in 76 countries, and plans to serve travelers in 80 countries by the end of 2011. By offering innovative products, services and amenities, Hilton enables travelers to be at their best 24/7, whether traveling for business or leisure. Start your journey at [www.hilton.com](http://www.hilton.com).

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