

General Emergency Information

In case of an emergency, dial extension 66 (Emergency Extension) to alert our Security Department. If the switchboard is to be dialed in the case of an emergency, a Security Officer will be dispatched and respond immediately. For all medical emergencies, we dispatch a first responder team. To contact Security for non-emergency situations, please dial extension 5389. Dave Ranalli is our director of Security.

Below are closest medical treatment centers, pharmacies and dental referral service to guests seeking treatment on their own:

1. Local Hospital: Mercy Hospital [412] 232-8111
2. Nearest Trauma Center: Allegheny General Hospital [412] 359-3400
3. Dentist: Dental Referral Service 1-800-511-8663
4. Local Pharmacy: Rite Aid Drugs [412] 391-0969 or [412] 731-9822
5. Ambulance/EMS: 911

Fire Procedures

In case of a fire, a Security Dispatcher will give an announcement with instructions to follow. Only guests on the alarm floor and the floor above and below that floor.

In the event that all guests need to be notified, then the all call alarm will be used; an announcement is made to stand by for further instructions until the scene is checked. If an evacuation is necessary, then the instructions will be given.

The main control box is located in our Security office and The Fire Department is alerted immediately through our Fire Panel. The Fire Department responds regardless of a false alarm or actual fire.

Bomb Threat

Police are called immediately and the hotel assembles a team to search the property. If an area is identified, we would move people from that area. If a ransom or other monetary thing is requested from the caller, then the local F.B.I. is notified.

The decision to evacuate will only be given by the Police or the General Manager unless an actual device is located prior to their arrival.

Power Outage

All guests are to remain in their rooms. If an evacuation is necessary, all floors have emergency lighting and hotel staff will assist in the evacuation. The hotel has emergency lights to accomplish this.

Evacuation Procedures

In the event that the hotel needs to be evacuated, an announcement will be made to all giving instructions on where to proceed. Hotel staff will assist in the evacuation. All guests and team members will be instructed to assemble at Point State Park located directly across the street from the front entrance.